COVID-19: RESUMPTION OF AIRPORT ACTIVITIES AND PROTECTION PLAN
Press conference of 28 May 2020
REGULATORY CONTEXT

- The protection plan is based on the Federal Council’s epidemiological/health guidelines as well as international guidelines (ECDC).
- The measures described apply to the infrastructure that is the subject of the federal operating concession, in particular the terminal and the areas of the airport necessary for aeronautical operations.
- FOCA is responsible for ensuring that the relevant rules are correctly applied.
- The spaces hosting shops, restaurants and non-aeronautical services for the benefit of a concession granted by the airport are subject to cantonal and FOPH rules.
To SUM UP

Hand hygiene

Social distancing

If respecting social distancing is impossible, wear a mask

Reinforced cleaning

Shops

Communication
OBJECTIVES

01 COLLABORATEURS
Une protection adéquate est apportée aux collaborateurs de manière à les protéger eux ainsi que les passagers.

02 PASSAGERS
Les interactions avec les passagers respectent les règles d’hygiène.

03 COMMERCES
Les commerces respectent les règles. GA les aide et les conseille.

04 INFRASTRUCTURE
L’infrastructure est adaptée et nettoyée de manière renforcée.

05 COMMUNICATION
Les messages pour informer les passagers sont diffusés régulièrement.
EMPLOYEES

- Regular information for Genève Aéroport's employees and partners
- Protective equipment provided to the personnel concerned and hydro-alcoholic gel available
- Reorganisation of workplaces and monitoring of compliance with the rules
- Reinforced cleaning, procedures for shared equipment
- Teleworking for those whose activity allows it and for the vulnerable
- New procedures to reduce contact with passengers
PASSENGERS: HAND HYGIENE

- Hydro-alcoholic gel available and gel dispensers installed throughout the terminal
- Water and soap available at all times, in public toilets, open and free
- Regular reminders of the importance of FOPH hygiene rules via posters, newsletters, stickers, internet
RESPECTING SOCIAL DISTANCING
DISPLAY AND MARKINGS
RESPECTING SOCIAL DISTANCING
DISPLAY AND MARKINGS

- Posters in lifts, in the terminal
- Display on screens at check-in
- FOPH display on screens in the terminal
- Regular audio messages in the terminal

- Indication of distances to be respected (lines, stickers, etc.)
- In waiting areas, one seat out of two is unavailable to enforce social distancing
RESPECTING SOCIAL DISTANCING PROCEDURE

- Requests for passengers to perform certain operations alone (printing, scanning, depositing objects, etc.)
- Regulation and layout of queues, definition of flow direction
- Capacity limitation in passenger buses during periods of low traffic (boarding/disembarking)
- Boarding and disembarking monitoring
- Genève Aéroport’s employees and partners remind everyone to respect sanitary measures
MASKS
In airports, certain situations do not allow social distancing to be respected.

According to health authorities, wearing a mask is strongly recommended as soon as social distancing cannot be respected.

During prolonged contact of less than 2 metres in the absence of other means of protection: wear a mask!
INFRASTRUCTURE AND CLEANING

27.05.2020
INFRASTRUCTURE AND CLEANING

- Installation of plexiglass dividers
- Regular cleaning and disinfection protocol for surfaces in frequent contact with the hands:
  - tables, fittings, handles, stair rails, lift buttons, switches, baggage trolleys, trays for personal items at the security checks, furniture in waiting areas, etc.
TERMINAL AND SHOP TRAFFIC
TERMINAL AND SHOP TRAFFIC

- Organisation of traffic flows in the terminal (development of priority lanes with traffic directions indicated on the ground)
- Organisation of queues in front of shops
- Shops apply their own protection plans
PASSENGERS WITH COVID-19

- If a passenger shows signs of symptoms, they are taken in charge according to a medical procedure determined with the health authorities.
COMMUNICATION

- Display of rules and warnings in the terminal
- Regular social distancing messages and staff actively involved
- Distribution of FOPH flyers
- Procedures to follow for people (employees and passengers) in the event of symptoms of COVID-19
- Regular information and FAQ on the gva.ch website
- Importance of individual responsibility
**VOICI COMMENT NOUS PROTÉGER:**

- **Garder ses distances.**
- **Recommandé :** un masque si on ne peut pas garder ses distances.
- **Si possible, continuer de travailler à la maison.**

**POUR RAPPEL :**

- Se laver soigneusement les mains.
- Éviter les poignées de main.
- Tousser et étouffer dans un mouchoir ou dans le creux du coude.
- Rester à la maison en cas de symptômes.
- Toujours téléphoner avant d’aller chez le médecin ou aux urgences.

[www.ofsp-coronavirus.ch]