Glossary of sustainable development issues, scope of impacts and links with sustainability benchmarks

The list of issues for Genève Aéroport (GA) is compared with the topics defined in the Global Reporting Initiative (GRI 2016 and supplement for airports (AOSS)) as well as the United Nations sustainable development goals (SDG) in order to show consistency with the most well-known sustainability standards.

| Field | Issues | Areas of action related to the issues | Scope of impacts | Equivalent GRI topics | Contribution to the SDGs |
|------------|---------------------------------|--|------------------|------------------------------------|--------------------------|
| | Management commitment | Genève Aéroport management develops policies, strategies, objectives and targets which reflect its commitment to sustainable development. | Airport | 102: General disclosures | N/A |
| | Continuous improvement | Genève Aéroport sets up management systems for sustainability issues and periodically reviews performance with a view to continuous improvement. | Airport | 102: General disclosures | N/A |
| GOVERNANCE | Dialogue with stakeholders | Genève Aéroport maintains and develops dialogue with all of its stakeholders in order to identify their expectations, needs and concerns. Genève Aéroport communicates transparently on its impacts and performance. | Local | 102: General disclosures | N/A |
| | Employee participation in SD | Management creates, nurtures and deploys a corporate culture in which the principles of sustainable development are implemented (awareness and training of employees in sustainable development). | Airport | 404: Training and education | SDG12 |

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|-------------|----------------------------------|---|------------------|--|--------------------------|
| ENVIRONMENT | Noise management | Genève Aéroport controls and reduces its impact in terms of noise pollution for residents. | Local | AOSS: Noise | SDG 3 SDG 11 |
| | Climate change mitigation | Genève Aéroport contributes to controlling and reducing greenhouse gas emissions linked to airport activities (infrastructure, aircraft, vehicles, mobility). | Global | 302: Energy 305: Emissions | SDG 7 SDG 13 |
| | Adaptation to climate change | Genève Aéroport integrates adaptation to climate change into its activities and decisions (operations management and infrastructure planning). | Airport | 201: Economic performance | SDG 9 SDG 13 |
| | Air quality | Genève Aéroport contributes to controlling and reducing local air pollution from airport activities (infrastructure, aircraft, vehicles, mobility). | Local | AOSS: Emissions 305: Emissions | SDG 3 SDG 11 |
| | Water management | Genève Aéroport controls the impacts of airport activities on surface and groundwater and optimises its water consumption. | Local | AOSS: Water 303: Water and effluents | SDG 6 |
| | Management of material resources | With a view to a circular economy, Genève Aéroport makes reasonable consumption of material resources. | Local | 301: Materials | SDG 12 |
| | Waste management | Genève Aéroport reduces its production of waste and promotes its recycling. | Local | 301: Materials | SDG 12 |
| | Biodiversity | Genève Aéroport promotes and protects biodiversity in the area of airport activities. | Local | 304: Biodiversity | SDG15 |

| Field | Issues | Areas of action related to the issues | Scope of impacts | Equivalent GRI topics | Contribution to the SDGs |
|--------|---|---|------------------|--|--------------------------|
| SOCIAL | Working conditions at Genève Aéroport | Genève Aéroport strives to ensure fair and respectful working conditions while promoting health, safety and well-being. | Airport | 401: Employment 402: Labour/Management relations 403: Occupational health and safety 404: Training and education 405: Diversity and equal opportunity 406: Non- discrimination | SDG 5 SDG 8 SDG 10 |
| | Community engagement | Genève Aéroport develops partnerships with regional players and supports projects of general interest with a social or environmental purpose (culture, sport, education, professional integration, etc.). | Local | 413: Local communities | SDG 11 |
| | Quality of service | Genève Aéroport seeks the satisfaction of passengers and clients (accessibility, reception, safety, shops, catering, checkin, boarding, etc.). | Airport | AOSS: Intermodality, quality of service, PRM, safety practices 416: Consumer health and safety | SDG 9 |
| | Prevention of human trafficking | Genève Aéroport works with the authorities concerned in the prevention of human trafficking (people brought to Geneva against their will for forced labour). | Airport | AOSS: Forced or compulsory labour 412: Human rights assessment | SDG 8 |

| Field | - | | Scope of | Equivalent GRI | Contribution to |
|---------|---|--|--------------------|--|---------------------------|
| 110.0 | Issues | Areas of action related to the issues | impacts | topics | the SDGs |
| ECONOMY | Balanced economic model | Genève Aéroport strives for balanced management of the economic, social and environmental impacts of its activities, and in particular takes into account social and environmental aspects in the way it generates its revenues | Local | 201: Economic performance | SDG 8 SDG 17 |
| | Economic development and employability | Genève Aéroport stimulates regional economic development, by offering quality services and by acting in favour of professional integration and maintaining employability | Local | 201: Economic performance 203: Indirect economic impacts 204: Procurement practices 401: Employment | SDG 4 SDG 8 |
| | Responsible purchasing and partnerships | Genève Aéroport guarantees respect for the fundamental rules of business ethics (respect for human rights, prevention of conflicts of interest, etc.) and defines principles and criteria of sustainable procurement (ethics, social, environment) in its partner selection process. | Local et global | AOSS: Labour/Management relations 407: Freedom of association and collective bargaining 412, 414, 308: Assessment of the human, social and environmental rights of suppliers | SDG 8 SDG 12 SDG 16 |
| | Sustainable tourism | Genève Aéroport works to promote responsible tourism (respect for the population, heritage, the environment, prevention of trafficking in endangered species, contribution to the local economy, etc.) in order to preserve/improve the attractiveness of Geneva as a destination as well as of its network of international destinations. | Local et global | 413: Local communities | SDG 8 SDG 12 |